

# TOWN OF CULVER TRASH COLLECTION AND RECYCLING

## FREQUENTLY ASKED QUESTIONS

*In an effort to answer questions regarding trash collection and recycling, the Town of Culver has created a list of frequently asked questions to assist those residents with the new service. If you have any additional questions not included below please feel free to contact our office at 574-842-3140.*

**How do I know if I am participating in the town wide trash service?** If you are a resident of the town living in a residential unit and receiving a monthly utility bill then you will have town wide trash service.

**What company will be providing the town wide trash service?** Allied Waste.

**What if I have another existing provider for trash service?** Contact your current provider for any questions regarding service and billing.

**What if a holiday falls on Monday?**  
Trash will be picked up the next day (Tuesday).

**Is recycling to be provided?** Yes, recycling services occur every other Monday (bi-weekly). Note: There will be a separate truck that will pick up recycling items.

**How will I be billed as a resident and how much will the service cost?** There will be a monthly charge of \$14.09 with an administrative fee of \$1.00 included in the utility bill.

**What if I move during the middle of the month?**  
No bill shall be reimbursed or pro-rated any amount regardless if resident moves to another location inside or outside of town during the month.

**How much trash can I place out to be collected?**  
Each residential customer will be provided a 96 gallon trash container. Note: All trash must be in bags when placed in the containers with the lid shut or partially shut.

**What if I need an additional trash container?**  
A customer preferring an additional container will have to contract separately with Allied Waste and is not included in the standard trash bill by the town.

**What if I have an additional loose trash bag?** The town provides stickers at a cost of \$1 .50 per sticker attached to each loose trash bag for pick up. Note: If the bag does not contain a sticker then it will not be picked up.

**What if I don't need a 96 gallon container and prefer something smaller?** Contact Allied Waste at 574-842-3003 and notify them of your request.  
Note: Allied Waste only allows for a one time change on container size. Any additional change will result in an additional charge from Allied Waste.

**What if I prefer a larger container for recycling?**  
Contact Allied Waste at 574-842-3003 and notify them of your request.

**Will there be a provision for large item pick up?**  
If so, when will this service be provided? Yes, there is a provision for one large item pick up per month including, but not limited to: stoves, hot water heaters, furniture, washers, dryers, and other large appliances.

**What items are allowed in the trash?**  
The following, but not limited to: kitchen and cooking waste, grass clippings, and common household trash items.

**What items are not allowed in the trash?**  
The following, but not limited to: leaves, tires, hazardous or toxic waste, refrigeration materials, paint, contractor materials/debris, human or animal excretions or carcasses, flammable materials, hot ash, tree limbs, and uncontained liquids or oils.

**What are the exemptions from the town wide trash service? How do I request an exemption?**  
Uninhabitable property (restrictions apply), Commercial/Residential combined buildings, condos/apartment complexes with existing on site premises dumpster service. Note: All exemptions must be submitted in writing to Town Hall and must be approved by the Council. Contact Town Hall at 574-842-3140 to see if property qualifies for an exemption.

**When should I have my trash outside and ready for pick-up?** By 5:30a.m. the morning of scheduled pick up. Note: Empty trash containers should be removed from the street within twenty- four hours after collection.

**How far should my trash container be from the street?** 5 feet from the curb/street.

**What do I do if I am unable to move trash out to the street for pick-up?** Contact Town Hall at 574-842-3140 and notify us of your request.

**What do I do if my trash was missed the day of collection?** Contact Allied Waste at 574-842-3003.